



March 26, 2012

## **Sulphur Springs Operation API Review Results in Zero Non-Conformances**

Flowserve is pleased to announce the American Petroleum Institute (API) annual dual periodic monogram / surveillance registration audit of the Sulphur Springs operation quality management system (QMS) resulted in zero non-conformances this past February.

All elements of API Spec Q1 and API Spec 6D were audited on a sampling basis and found to be in compliance with the API specifications. The API Spec Q1 includes all elements of the ISO9001:2008 standard plus fourteen additional API supplemental requirements. The API monogram program allows Flowserve to monogram Nordstrom API 6D products shipped into the Oil & Gas Industry under an API monogram licensing agreement.

This is a significant milestone for the Sulphur Springs operation which confirms senior management's commitment to customer satisfaction and continuous improvement. We believe a culture of continuous improvement adds value to our products and will continue to provide high quality products that provide solutions to our customers in 2012 and in the years to come.

Flowserve's Sulphur Springs, Texas operation has made quality products and customer support a cornerstone of its brand standards since 1953. Flowserve is one of the world's largest manufacturers of lubricated plug valves, and we have built our success around excellence in engineering, efficiency in manufacturing and integrity of our quality assurance processes.

Flowserve Sulphur Springs facility designs and manufactures ball, gate, globe, check and plug valves to include but may not be limited to Nordstrom and Vogt brands. Our products are designed, manufactured and tested in accordance with, but not limited to, industry standards and specifications such as; API 6D, API 602, API 598, 10CFR21, 10CFR50 Appendix B, Pressure Equipment Directive (#97/23/EC), CSA, NSF and Factory Mutual.

A handwritten signature in black ink that reads "Brad Hoffman". The signature is written in a cursive, flowing style.

Brad Hoffman  
Director, General Manager Operations